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| **Job Title** | **Head of Finance – Customer Service & Logistics** |

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| **Reporting to** | GB Finance Director |
| **Business Unit** | C&C GB |
| **Department** | Finance |
| **Location** | Any Group GB Location |
| **Travel Requirements (if applicable)** | Travel to all Group locations and others as & when required |

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| **Role Summary** |
| * Supporting the Customer Service & Logistics (CS&L) Director to deliver the performance targets for the CS&L department * Leads the CS&L finance team in providing insightful financial analysis and develops a robust reporting and control framework to help deliver sales and profit targets |

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| **Key Accountabilities** |
| * Lead the development of financial policies, guidelines and controls across CS&L to maximise efficiency, cost savings and customer satisfaction * Undertake strategic and tactical financial analysis, modelling, and evaluation to support the GB management team in decision making. * Proactively drive forward improved logistics performance & efficiency, identifying areas for improvement and producing succinct business cases for management. * Develop and report against customer service & operational KPI's aligned to lean strategy * Collation of high quality, insightful Management Information on a weekly basis and for monthly and quarterly period reviews. * Fit for purpose analysis of all internal and external trends * Lead budgeting process for CS&L * Partnering with the businesses, ensuring that strategic/ commercial/ financial/ operational decisions are being made that continuously add value to the business. * Recommend and implement changes that will improve financial performance and controls. * Maintain an awareness of market and financial trends- Identifying opportunities for increase income and new product areas. * Manage and develop a high performance team of dedicated and insightful finance professionals. * As part of the GB Finance Leadership team, contribute to the achievement of wider C&C GB targets and the development of strategy. |

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| **Key Stakeholders** |
| * GB Managing Director * Exco * C&C GB Management team |

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| **Skills** |
| * High energy, excellent people manager. * Great communicator and analyst. * Inquisitive * Driven self-starter and strategic thinker * Excellent financial and business acumen * Good interpersonal and communication skills. * Good technical background * Highly adept at implementing new financial process and procedures. * Excellent analytical capability and a commercial outlook. * Outstanding communication and presentation skills, able to deal with internal and external stakeholders. * Dedicated to providing user friendly and useful information to commercial teams. * Strong work ethic. * Excellent understanding of systems and our business * Comfortable working with risk and ambiguity, able to adapt to changing business requirements * Knowledge of the wider drinks industry, the competitive landscape, the key players and the current drivers of market & regulatory change. |

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| **Experience and Qualifications** |
| * Degree level qualification in relevant subject * A qualified accountant (CA/CIMA/ACCA) with relevant industry experience |